

# Perth Radiological Clinic

## Outpatient Billing Policy Guide



Perth Radiological Clinic is a private radiological practice that provides a high quality diagnostic imaging service using only the most up-to-date technology and highly trained medical professionals. We offer a variety of general and specialist procedures and are the preferred radiological provider for a number of public and private hospitals in Perth.

### **Why do I receive an account for Services at Perth Radiological Clinic?**

The Australian Government, through Medicare, subsidises a portion of the cost of out-patient radiology expenses, in the same way it does for other medical expenses. The private fees charged are set to reflect the full costs, resources, time and effort required to perform the examination and provide a detailed report.

### **How do I pay my account?**

Payment is preferred on the day and we accept EFTPOS, credit card, cash, cheque, money order and BPay payments for your convenience.

### **Will my Private Health Fund help to cover my accounts?**

If you are an Australian citizen with Medicare entitlements, there are currently no private health funds that provide payments for outpatient radiological services. Some international students or residents may have health insurance entitlements that cover these services. Please contact your health fund for more information.

### **Will I receive a private account if I hold a Concession or Health Care Card?**

You will be bulk-billed for most procedures; however, for others, a co-payment may be required due to the specialist nature and costs involved in providing these examinations. *For example, we do not provide a bulk-billing service for ultrasound examinations on a Saturday.*

A valid Pension or Health Care Card must be presented for any discount to apply. Please note that we do not accept the Commonwealth Seniors Health Card as a form of concession.

### **Will I receive a private account if I hold a Veterans' (DVA) Card?**

Gold Card holders - Your account will be sent directly to DVA.

White/Orange Card holders - Please contact DVA directly to discuss your eligibility requirements prior to any treatment. Alternatively, please contact our Accounts Department who will assist you with any queries you may have. A valid Veterans' (DVA) Card must be presented for any discount to apply.

### **Do you charge an After Hours Surcharge?**

No, our fees remain the same no matter what time the examination was performed.

**Who is responsible for the account if I am a worker's compensation or motor vehicle accident patient?**

The account remains the responsibility of the patient. Perth Radiological Clinic will send the account directly to the relevant employer or insurance company. If payment is not received within 60 days of your visit, the account will be forwarded to you for payment. All relevant information must be provided at the time of your appointment.

**Hospital stays or Day Procedure Unit radiology expenses.**

If your radiology examination occurred or is planned to occur during a hospital stay or in a Day Procedure Unit, please refer to our In-Patient Billing Policy Guide.

**Medicare Safety Net**

Remember that if you are not in hospital, out-of pocket radiology expenses may add to your safety net threshold. Once you reach the Medicare Safety Net threshold, visits to your doctor or having tests could cost you less for the rest of the calendar year because you may be eligible for additional Medicare benefits. All families and couples need to register. Individuals are automatically registered. For more information on this go to the Medicare Australia website – [www.medicareaustralia.gov.au](http://www.medicareaustralia.gov.au).

If you have any further queries related to your account, please contact our Accounts Department directly on 1300 567 046.