

Inpatient Billing Guide

Everything you need to know

Perth Radiological Clinic (PRC) is a private radiology practice and our fees are set to reflect the costs, resources, time and effort required to perform the examination and provide a detailed specialist report.

As such, it is our policy to charge private fees, with Medicare and your Private Health Insurance Fund reimbursing a percentage of this. A very small number of radiology investigations are not covered by Medicare or Private Health Insurance Funds. For these, you may be charged a private fee and be responsible for full payment of the account.

If I am an Inpatient in a Private Hospital or Private Day Surgery will I receive an account?

Patients with Private Health Insurance through HBF and Bupa

- > PRC has no-gap Medical Purchaser Provider Agreements with HBF and Bupa. This means that PRC accepts the HBF and Bupa Medicare payment as full payment for imaging services. There are no additional out-of-pocket expenses. The account will be sent to HBF and Bupa directly, if we are aware of your membership at the time.

Patients with Private Health Insurance through other funds

- > If you have private health insurance with a fund other than HBF, you are eligible to receive a reimbursement from Medicare and your Private Health Insurance Fund as part contribution toward the fee. Fees charged are reasonable and very competitive when compared to other imaging providers. You will receive an account. After claiming from Medicare and your fund, you will be responsible for any gap still owing.

Pension and Health Care Card holders with Private Insurance through other funds

If you are a current Pension or Health Care Card holder and have private health insurance, you will receive an account. PRC will accept the Medicare payment and the payment from your Private Health Insurance Fund as full payment in most instances. In these cases you will not incur out-of-pocket expenses for Medicare rebated examinations.

There are a small number of complex investigations where an out-of-pocket cost will be incurred. Please note that you will need to inform us of your concession status.

Patients without any Private Health Insurance

If you are a patient without any private health insurance and are not the holder of a Pension or current Health Care Card, you will receive an account. You will be able to claim a portion of this from Medicare and you will be required to pay the balance.

Pension and Health Care Card holders without any Private Health Insurance

If you are the holder of a Pension or current Health Care Card and do not have private insurance, you will receive an account. PRC will accept the Medicare Fee as full payment of this account. Please note that you will need to inform us of your concession status.

Veteran Affairs Gold Card holders

If you are the holder of a Veteran Affairs Gold Card and we are aware of this at the time, your account will be billed directly to the Department of Veteran Affairs for payment. You will not incur out-of-pocket expenses.

WorkCover claims

If your radiological examination relates to a WorkCover claim, and we are aware of this at the time, your account will be sent directly to this organisation.

Motor Vehicle Insurance claims

If your radiological examination relates to a Motor Vehicle insurance claim, and we are aware of this at the time, your account will be sent directly to this organisation.

Foreign Nationals & others with no Medicare entitlements

You will be charged our normal private clinic fee and you will be expected to pay this account in full. You will be provided with a receipt that will assist you in claiming from your Private Health Insurance Provider, should you have one.

How do I pay my account?

Payment is accepted by EFTPOS, credit card, BPay, cash or cheque for your convenience.

Financial Difficulty

Patients who are experiencing financial difficulties are asked to discuss their specific situation with our staff within the radiological department of the hospital or by contacting the clerical supervisor of that clinic. Payment plans can be arranged.

If you have any further queries
please contact our Customer Support Team
directly on 1300 567 046