



The Perth Radiological Clinic Difference

- > A network of conveniently located community and hospital based clinics.
- > Caring, helpful and professional staff.
- > State of the art diagnostic equipment.
- > Over 60 specialist radiologists, trained to provide you with accurate and reliable results.
- > World class digital imaging networking between clinics provides the benefit of second opinions from specialist radiologists, no matter which of our clinics you attend.

You can make appointments online via our website.
Our staff will contact you to confirm your appointment.

www.perthradclinic.com.au



Leaders In Medical Imaging
www.perthradclinic.com.au



PRIVACY, MEDICAL IMAGING AND YOU

Our policy to protect you

Medical Imaging is a specialist medical service. To provide the best quality service to you, we need information about you and your medical condition.

This brochure tells you about the information Perth Radiological Clinic might be collecting, how it is used and stored. It explains this within the frame work of the National Privacy Principles (NPP).



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Openness

We believe it is important that you know that Perth Radiological Clinic takes every care to protect the privacy and security of your medical records. For this reason we have developed this brochure for your information. Should you wish to read our full Privacy Policy Regarding Patient Data Release, it is available on our Website.

www.perthradclinic.com.au/patients/your-privacy/

We take pride in having created systems and conducting our business in a manner that respects privacy and enhances trust.

Collection of Information

The information we collect comes from many sources including but not limited to:

- You
- Your referring doctor (& staff)
- Carers & guardians
- Other health providers including hospitals, other imaging practices, pathology practices
- Our own records
- Insurers & institutions
- Government agencies including Medicare, the Department of Veterans Affairs, the Insurance Commission of WA

The information we collect is used to:

- Link medical imaging reports to you and your health care provider
- Ensure appropriate testing is undertaken
- Make a diagnosis and interpret results
- Have available for future reference to show trends or significant changes
- Allow billing and payments
- Fulfil regulatory & public health requirements
- Improve and assure quality

Sensitive Health Information

Information regarding your health is sensitive information and Perth Radiological Clinic wants to assure you that we collect, store, use and access this information with due regard to the Privacy Act 1988, as amended from time to time.

You, as an individual, can choose to suppress some information and or limit the transfer of reports to specific parties.

- In some instances a responsible individual can give consent for individuals.
- If you choose to limit sensitive information, you need to be aware of the potential consequences of this:
 - Diagnosis and advice may be severely limited or impaired with consequent adverse medical outcomes.
 - Treatment may be delayed with consequent adverse medical outcomes.
 - There must be an acceptance that there is a consequent limitation to the liability of Perth Radiological Clinic.

Should you wish to exercise this option, you need only identify this to our staff. A form will be provided for your completion. This choice will be identified within your medical record. Be aware that should you change your mind, you can at any time revoke this choice.

Storage and Maintenance of Information

Perth Radiological Clinic makes every effort to ensure the information we hold about you is accurate, complete and up to date.

You will be asked to confirm information from time to time to assist with this process.

You may ask to check your personal information and make changes to improve the accuracy of the information.

We take all reasonable steps to protect your personal information from misuse, loss, modification and disclosure.

Our information systems have restricted access and changes are tracked.

Our records are backed up regularly.

Access to Your Records

Perth Radiological Clinic provides a report of your medical imaging investigation to the doctor or health professional who requested the examination. The preferred way for you to get your results is in consultation with your doctor or health care professional, where results can be explained in the context of your health management.

You do have the right to request access to your medical imaging records.

A written request is required and there may be a charge.

To protect your privacy individuals will be required to provide positive identification.

Use and Disclosure of Information

Your information is used by Perth Radiological Clinic to produce a report which is delivered to your health care provider. It may also be used to provide advice on treatment options.

In the process of producing this report health information may be disclosed to another provider for the purposes of obtaining a second opinion.

In the process of billing, some information may be disclosed to Medicare Australia and or your Private Health Insurer.

Government identifiers, eg Medicare number are used where necessary for billing.

Trans-border data flows, on the rare occasions they are required, will be in strict observance of the National Privacy Principles.